

Statement Express Diagnostics

Plymouth City Council's Health and Adult Social Care Overview and Scrutiny Panel (the Panel) has prepared this statement following consideration of the Quality Accounts of Express Diagnostics on the 21 June 2012.

The Panel welcomed the information contained within the document as an introduction to the services which this private sector health care company provides.

The panel were impressed by the range of services provided and the results of patient satisfaction surveys. The panel believed that more work was required by Express Diagnostics to ensure that such patient surveys were accessible by everybody, included those with a first language other than English and the disabled.

The panel requests that future Quality Accounts make reference to the city priorities and vision, paying particular regard to the aspirations to reduce inequalities and the future economic growth of the city,